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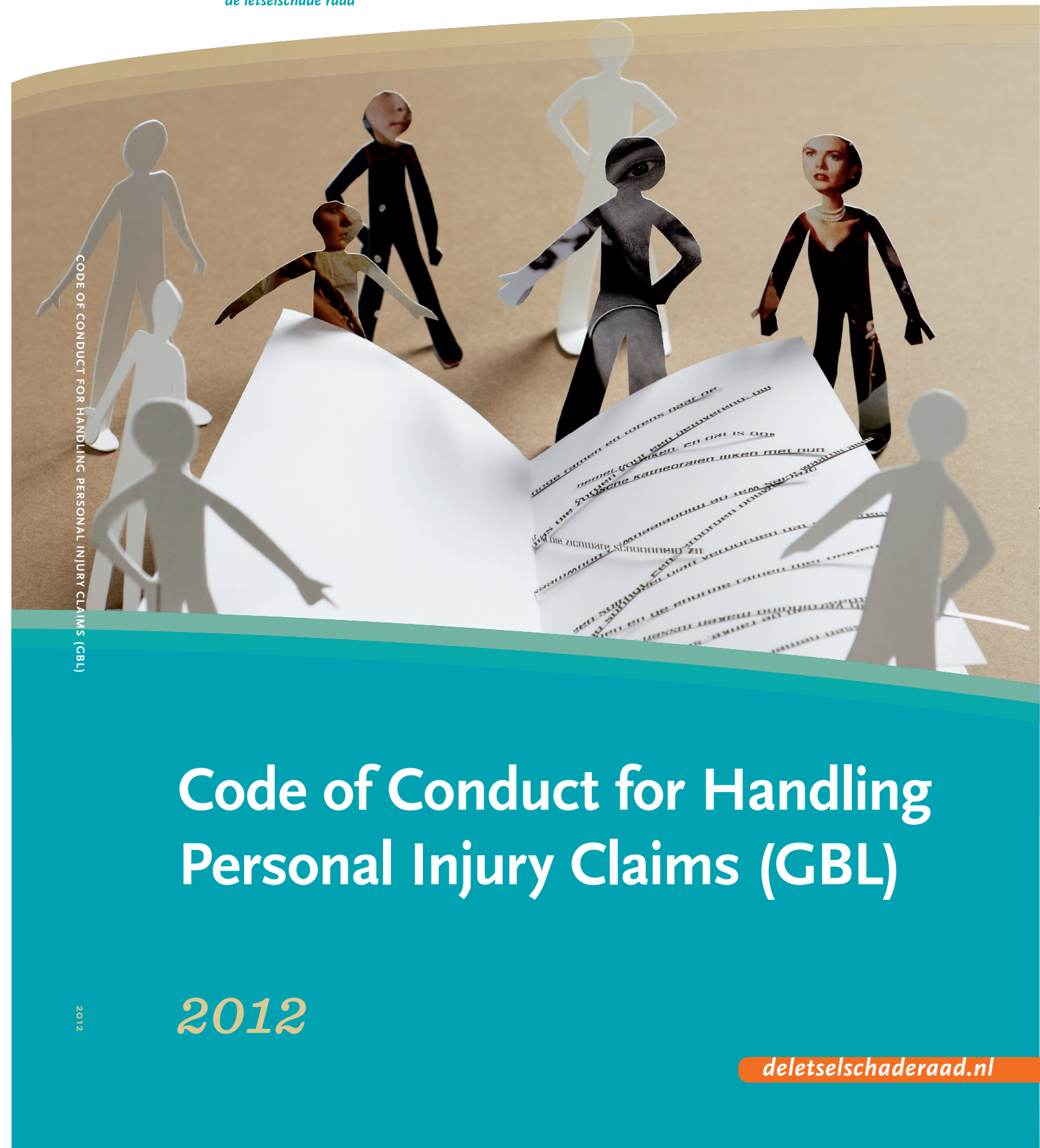
#### Who drafted the GBL 2012?

The first version of the Code of Conduct for Handling Personal Injury Claims (GBL) was published in 2006 (see Sources) and forms the basis for the GBL 2012. Coordinated by the Personal Injury Council, between 2010 and 2012, the first Code of Conduct was updated and improved by the members of the broadly composed Working Group on Revision of the Code of Conduct. In doing so, they were inspired by the experiences and insights gained within their own and related professional groups. Annex 2 lists the participating organizations and their representatives. Annex 3 lists the names of all participants in the consultation rounds held by the Working Group.

#### Main adaptations

The GBL 2012 has been revised in its entirety. The main changes are:

- The division into ‘principles’ from the first version has been abandoned in favour of a more refined division into rules of conduct that have been derived from the moral values, standards and responsibilities inherent to the professional handling of a personal injury case.
- The code is organized according to the chronological order of the handling of personal injury claims.
- Good practices and references to case law have been added.



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